

State: Alaska

<http://www.commerce.state.ak.us/insurance/>

BUYING ASSISTANCE	Online source of indicated information:
Automobile	
a. Types and features	http://www.commerce.state.ak.us/ins/consumerguide/consumer12.htm
b. How to compare or lower costs	http://www.commerce.state.ak.us/ins/consumerguide/consumer14.htm
c. Price information	http://www.commerce.state.ak.us/ins/pub/autoratingguide.pdf
d. Date of price information	2007
e. Solvency ratings	
f. Solvency links	
Homeowners	
a. Types and features	http://www.commerce.state.ak.us/ins/consumerguide/consumer16.htm
b. How to compare or lower costs	http://www.commerce.state.ak.us/ins/consumerguide/consumer19.htm
c. Price information	http://www.commerce.state.ak.us/ins/pub/2007home.pdf
d. Date of price information	2007
e. Solvency ratings	
f. Solvency links	
PUBLIC ENFORCEMENT	
Market conduct exams	
	http://www.commerce.state.ak.us/ins/mark_cond_exams.htm
Consumer alerts	http://www.commerce.state.ak.us/ins/consumer_beware.htm
Company search function	
a. Licensing information	http://www.commerce.state.ak.us/ins/apps/companysearch/InsCompanyStart.cfm
b. Disciplinary actions	http://www.commerce.state.ak.us/ins/orders/disciplinary.htm
Agent search function	
a. Licensing information	http://www.commerce.state.ak.us/insurance/apps/producersearch/InsLicStart.cfm
b. Disciplinary actions	http://www.commerce.state.ak.us/ins/orders/disciplinary.htm
COMPLAINTS AND CLAIMS	

ASSISTANCE	
Online complaint submission	
	https://www.commerce.state.ak.us/ins/apps/webcomplaint/InsCompForm.cfm
Complaint data/index	
a. Automobile	
b. Homeowners	
Claim settlement tips	
a. Good faith explanation	
b. Record keeping tips	http://www.commerce.state.ak.us/ins/consumerguide/consumer15.htm http://www.commerce.state.ak.us/ins/consumerguide/consumer20.htm
c. Timing of claims	http://www.commerce.state.ak.us/ins/consumerguide/consumer15.htm http://www.commerce.state.ak.us/ins/consumerguide/consumer20.htm http://www.commerce.state.ak.us/ins/consumerguide/consumer9.htm
d. First and third party claims	
e. Settlement timing	http://www.commerce.state.ak.us/ins/consumerguide/consumer9.htm
f. Complaint filing	http://www.commerce.state.ak.us/ins/consumerguide/consumer38.htm
g. Attorney help	http://www.commerce.state.ak.us/ins/consumerguide/consumer38.htm