

State: Colorado

<http://www.dora.state.co.us/insurance/index.htm>

BUYING ASSISTANCE	Online source of indicated information:
Automobile	
a. Types and features	
b. How to compare or lower costs	http://www.dora.state.co.us/insurance/pb/autopremtip.pdf
c. Price information	http://www.dora.state.co.us/pls/real/Ins_Survey_Reports.Report_Selection_Criteria?p_report_id=Automobile%20Insurance%20Premiums&p_label=
d. Date of price information	2006
e. Solvency ratings	
f. Solvency links	
Homeowners	
a. Types and features	
b. How to compare or lower costs	http://www.dora.state.co.us/insurance/consumer/tip3.pdf
c. Price information	http://www.dora.state.co.us/pls/real/Ins_Survey_Reports.Home
d. Date of price information	2007
e. Solvency ratings	
f. Solvency links	
PUBLIC ENFORCEMENT	
Market conduct exams	
	http://www.dora.state.co.us/insurance/mcexam/mcexam.htm
Consumer alerts	
Company search function	
a. Licensing information	http://cdillookup.asisvcs.com/CompanySearch.aspx
b. Disciplinary actions	http://www.dora.state.co.us/insurance/enforcement/ea.htm
Agent search function	
a. Licensing information	http://cdillookup.asisvcs.com/IndividualSearch.aspx
b. Disciplinary actions	http://www.dora.state.co.us/insurance/enforcement/ea.htm
COMPLAINTS	

AND CLAIMS ASSISTANCE	
Online complaint submission	
	http://www.dora.state.co.us/pls/real/Ins_Complaint.Submit_Form
Complaint data/index	
a. Automobile	http://www.dora.state.co.us/pls/real/ins_comp_ratio_report.generate_report?p_report_id=Complaint%20Ratio%20Search%20Results&p_report_year=2006&p_policy_type=AUTO&p_min_complaints=5&p_min_marketshare=0.10&p_report_format=HTML&p_report_type=Standard%20Reports&p_order_by=company_name
b. Homeowners	http://www.dora.state.co.us/pls/real/ins_comp_ratio_report.generate_report?p_report_id=Complaint%20Ratio%20Search%20Results&p_report_year=2006&p_policy_type=HOME&p_min_complaints=5&p_min_marketshare=0.10&p_report_format=HTML&p_report_type=Standard%20Reports&p_order_by=company_name
Claim settlement tips	
a. Good faith explanation	
b. Record keeping tips	http://www.dora.state.co.us/insurance/consumer/tip6.pdf
c. Timing of claims	http://www.dora.state.co.us/insurance/consumer/tip6.pdf
d. First and third party claims	
e. Settlement timing	
f. Complaint filing	http://www.dora.state.co.us/insurance/consumer/tip6.pdf
g. Attorney help	