

**State: New Mexico**  
<http://www.nmprc.state.nm.us/id.htm>

<b>BUYING ASSISTANCE</b>	Online source of indicated information:
<b>Automobile</b>	
a. Types and features	<a href="http://www.nmprc.state.nm.us/final.htm">http://www.nmprc.state.nm.us/final.htm</a> <a href="http://www.nmprc.state.nm.us/insurance/property_casualty/pdf/p_cfaqs.pdf">http://www.nmprc.state.nm.us/insurance/property_casualty/pdf/p_cfaqs.pdf</a> <a href="http://www.nmprc.state.nm.us/id.htm">http://www.nmprc.state.nm.us/id.htm</a>
b. How to compare or lower costs	<a href="http://www.nmprc.state.nm.us/final.htm">http://www.nmprc.state.nm.us/final.htm</a>
c. Price information	<a href="http://www.nmprc.state.nm.us/final.htm">http://www.nmprc.state.nm.us/final.htm</a>
d. Date of price information	2006
e. Solvency ratings	<a href="http://www.nmprc.state.nm.us/final.htm">http://www.nmprc.state.nm.us/final.htm</a>
f. Solvency links	<a href="http://www.nmprc.state.nm.us/final.htm">http://www.nmprc.state.nm.us/final.htm</a>
<b>Homeowners</b>	
a. Types and features	<a href="http://www.nmprc.state.nm.us/insurance/property_casualty/pdf/p_cfaqs.pdf">http://www.nmprc.state.nm.us/insurance/property_casualty/pdf/p_cfaqs.pdf</a>
b. How to compare or lower costs	
c. Price information	
d. Date of price information	
e. Solvency ratings	
f. Solvency links	
<b>PUBLIC ENFORCEMENT</b>	
<b>Market conduct exams</b>	
<b>Consumer alerts</b>	
	<a href="http://www.nmprc.state.nm.us/id.htm">http://www.nmprc.state.nm.us/id.htm</a>
<b>Company search function</b>	
a. Licensing information	
b. Disciplinary actions	
<b>Agent search function</b>	
a. Licensing information	<a href="http://164.64.84.11/idealweb/">http://164.64.84.11/idealweb/</a>
b. Disciplinary actions	

<b>COMPLAINTS AND CLAIMS ASSISTANCE</b>	
<b>Online complaint submission</b>	
	<a href="http://www.nmprc.state.nm.us/complaints.htm">http://www.nmprc.state.nm.us/complaints.htm</a>
<b>Complaint data/index</b>	
a. Automobile	<a href="http://www.nmprc.state.nm.us/final.htm">http://www.nmprc.state.nm.us/final.htm</a>
b. Homeowners	
<b>Claim settlement tips</b>	
a. Good faith explanation	
b. Record keeping tips	<a href="http://www.nmprc.state.nm.us/complaints.htm">http://www.nmprc.state.nm.us/complaints.htm</a> <a href="http://www.nmprc.state.nm.us/consumers/pdf/understanding_ins_brochure.pdf">http://www.nmprc.state.nm.us/consumers/pdf/understanding_ins_brochure.pdf</a>
c. Timing of claims	
d. First and third party claims	
e. Settlement timing	
f. Complaint filing	<a href="http://www.nmprc.state.nm.us/complaints.htm">http://www.nmprc.state.nm.us/complaints.htm</a>
g. Attorney help	