

State: Oklahoma<http://oid.ok.gov/>

BUYING ASSISTANCE	Online source of indicated information:
Automobile	http://www.ok.gov/oid/documents/Auto_Web.pdf
a. Types and features	http://www.ok.gov/oid/Consumers/Buying_Insurance/Automobile_Insurance/index.html
b. How to compare or lower costs	http://www.ok.gov/oid/Consumers/Buying_Insurance/Automobile_Insurance/index.html
c. Price information	http://www.ok.gov/oid/Consumers/Buying_Insurance/Automobile_Insurance/index.html
d. Date of price information	March 2008
e. Solvency ratings	http://www.ok.gov/oid/Consumers/Insurance_Company_Ratings/index.html
f. Solvency links	http://www.ok.gov/oid/Consumers/Insurance_Company_Ratings/index.html
Homeowners	http://www.ok.gov/oid/documents/HO_WEB_080129.pdf
a. Types and features	http://www.ok.gov/oid/Consumers/Buying_Insurance/Homeowners_Insurance/index.html
b. How to compare or lower costs	http://www.ok.gov/oid/Consumers/Buying_Insurance/Homeowners_Insurance/index.html
c. Price information	http://www.ok.gov/oid/Consumers/Buying_Insurance/Homeowners_Insurance/index.html
d. Date of price information	July 2008
e. Solvency ratings	http://www.ok.gov/oid/Consumers/Insurance_Company_Ratings/index.html
f. Solvency links	http://www.ok.gov/oid/Consumers/Insurance_Company_Ratings/index.html
PUBLIC ENFORCEMENT	
Market conduct exams	http://www.ok.gov/oid/Consumers/Market_Conduct_Exam_Reports/index.html
Consumer alerts	http://www.ok.gov/oid/Consumers/Commissioner's_Corner/index.html
Additional consumer information	http://www.ok.gov/oid/Consumers/index.html
Company search function	http://www.ok.gov/oid/Consumers/Buying_Insurance/Find_Licensed_OK_Insurers/index.html
a. Licensing information	http://www.ok.gov/oid/Consumers/Buying_Insurance/Is_my_Insurance_Agent_Licensed/index.html
b. Disciplinary actions	http://www.ok.gov/oid/Regulated_Entities/Legal_Information/Final_Orders/index.html
Agent search function	http://www.ok.gov/oid/Producers_Adjusters/Agents_Licensing/index.html
a. Licensing information	
b. Disciplinary actions	http://www.ok.gov/oid/Regulated_Entities/Legal_Information/Final_Orders/index.html

COMPLAINTS AND CLAIMS ASSISTANCE	
Online complaint submission	http://www.ok.gov/oid/Consumers/File_a_Complaint_Request_Assistance/index.html
	http://www.ok.gov/oid/documents/RequestForAssistance.pdf
Complaint data/index	
a. Automobile	
b. Homeowners	
Claim settlement tips	
a. Good faith explanation	http://www.ok.gov/oid/Consumers/Buying_Insurance/Glossary_of_Insurance_Terms/index.html
b. Record keeping tips	http://www.ok.gov/oid/documents/What%20to%20Know%20When%20Faced%20With%20an%20Insurance%20Loss%20031008%20FINAL.pdf
c. Timing of claims	http://www.ok.gov/oid/Consumers/Consumer_Assistance/Consumer_Assistance_Claims/index.html
d. First and third party claims	http://www.ok.gov/oid/Consumers/Consumer_Assistance/Consumer_Assistance_Claims/index.html
e. Settlement timing	http://www.ok.gov/oid/Consumers/Consumer_Assistance/Consumer_Assistance_Claims/index.html
f. Complaint filing	http://www.ok.gov/oid/Consumers/Consumer_Assistance/Consumer_Assistance_Claims/index.html
g. Attorney help	EAGLE Mediation – http://www.ok.gov/oid/Consumers/EAGLE_Mediation/index.html
Additional information	Helpful links, including Insure U and Insure Oklahoma Premium Assistance program – http://www.ok.gov/oid/Consumers/Buying_Insurance/Helpful_Guides/index.html or http://www.ok.gov/oid/Consumers/Business_Owners/index.html or http://www.ok.gov/oid/News_and_Events/News/Helpful_Links/index.html
	Senior Insurance Guides – http://www.ok.gov/oid/Consumers/Buying_Insurance/Senior_Insurance_Buying_Guides/index.html
	Fraud Reporting – http://www.ok.gov/oid/Consumers/Report_Fraud_Anti-Fraud_Unit/index.html