

State: Pennsylvania

<http://www.ins.state.pa.us/ins/site/default.asp>

BUYING ASSISTANCE	Online source of indicated information:
Automobile	
a. Types and features	http://www.ins.state.pa.us/ins/cwp/view.asp?a=1274&q=543098&PM=1
b. How to compare or lower costs	http://www.ins.state.pa.us/ins/cwp/view.asp?a=1274&q=543098&PM=1
c. Price information	http://www.ins.state.pa.us/ins/cwp/view.asp?a=1274&q=543098&PM=1
d. Date of price information	2006
e. Solvency ratings	
f. Solvency links	
Homeowners	
a. Types and features	http://www.ins.state.pa.us/ins/lib/ins/consumer/brochures/Home_2005.pdf
b. How to compare or lower costs	http://www.ins.state.pa.us/ins/lib/ins/consumer/brochures/Home_2005.pdf
c. Price information	http://www.ins.state.pa.us/ins/lib/ins/consumer/brochures/HO_charts_2004.pdf
d. Date of price information	2004
e. Solvency ratings	
f. Solvency links	
PUBLIC ENFORCEMENT	
Market conduct exams	
	http://www.ins.state.pa.us/ins/cwp/view.asp?a=1337&Q=543721&PM=1
Consumer alerts	
	http://www.ins.state.pa.us/ins/site/default.asp
Company search function	
a. Licensing information	http://www.insurance.state.pa.us/dsf/gfsearch.html
b. Disciplinary actions	http://www.ins.state.pa.us/ins/cwp/view.asp?a=1337&Q=543714&PM=1
Agent search function	
a. Licensing information	http://164.156.71.30/producer/ilist1.asp
b. Disciplinary actions	http://www.ins.state.pa.us/ins/cwp/view.asp?a=1337&Q=543714&PM=1
COMPLAINTS	

AND CLAIMS ASSISTANCE	
Online complaint submission	
	https://www.insurance.state.pa.us/dsf/complaintform.html
Complaint data/index	
a. Automobile	http://www.insurance.state.pa.us/dsf/gfsearch.html
b. Homeowners	http://www.insurance.state.pa.us/dsf/gfsearch.html
Claim settlement tips	
a. Good faith explanation	
b. Record keeping tips	
c. Timing of claims	
d. First and third party claims	
e. Settlement timing	
f. Complaint filing	
g. Attorney help	