

State: Washington
<http://www.insurance.wa.gov/>

BUYING ASSISTANCE	Online source of indicated information:
Automobile	
a. Types and features	http://www.insurance.wa.gov/publications/auto/Consumer_Guide_Auto_Insurance.pdf
b. How to compare or lower costs	http://www.insurance.wa.gov/publications/auto/Consumer_Guide_Auto_Insurance.pdf
c. Price information	
d. Date of price information	
e. Solvency ratings	
f. Solvency links	
Homeowners	
a. Types and features	http://www.insurance.wa.gov/publications/factsheets/Homeowners_Guide.pdf
b. How to compare or lower costs	http://www.insurance.wa.gov/publications/factsheets/Homeowners_Guide.pdf
c. Price information	
d. Date of price information	
e. Solvency ratings	
f. Solvency links	
PUBLIC ENFORCEMENT	
Market conduct exams	
	http://www.insurance.wa.gov/industry/MarketConduct.asp
Consumer alerts	
	http://www.insurance.wa.gov/special/illegal_insurance/IllegalInsuranceIndex.asp
Company search function	
a. Licensing information	https://fortress.wa.gov/oic/laa/LAAMain.aspx http://www.insurance.wa.gov/cgi-bin/PubInfoApps/CGIAuthComp.exe
b. Disciplinary actions	http://www.insurance.wa.gov/industry/enforcement.asp
Agent search function	
a. Licensing information	https://fortress.wa.gov/oic/laa/LAAMain.aspx
b. Disciplinary actions	http://www.insurance.wa.gov/industry/enforcement.asp

COMPLAINTS AND CLAIMS ASSISTANCE	
Online complaint submission	
	https://fortress.wa.gov/oic/oicforms/PCEmailform.aspx
Complaint data/index	
a. Automobile	https://fortress.wa.gov/oic/complaints/complaints.aspx?Type=PP&Year=2006
b. Homeowners	https://fortress.wa.gov/oic/complaints/complaints.aspx?Type=HO&Year=2006
Claim settlement tips	
a. Good faith explanation	http://www.insurance.wa.gov/consumers/InsuranceFairConductAct/Insurance_Fair_Conduct_act.asp
b. Record keeping tips	http://www.insurance.wa.gov/publications/factsheets/Homeowners_Guide.pdf
c. Timing of claims	http://www.insurance.wa.gov/publications/auto/Consumer_Guide_Auto_Insurance.pdf
d. First and third party claims	
e. Settlement timing	
f. Complaint filing	https://fortress.wa.gov/oic/oicforms/PCEmailform.aspx
g. Attorney help	